

XRIGHT TECHNOLOGIES LIMITED

PHONE INSURANCE POLICY

INTRODUCTION

XRight Insurance Policy is a comprehensive protection plan which takes care of many problems that arise during usage that manufacturer warranty doesn't cover. It includes impact to the screen as a result of accidental drops, water and fire or surge related damages to the device.

PRODUCTS

(a) **Accidental Damage Benefit (ADB):** In the event of an unforeseen event that results to screen damage or case damage to your device, this product will cover repair up to 30% of the value of the device.

(b) **Fire Damage Benefit:** In the event of any fire outbreak or surge/high uncontrollable voltage during charging that result to partial or total damage of your device, this product covers:

In case of partial damage where the device is not totally destroyed beyond repair, the product will cover up to 30% of the value of the device.

In case of total damage, where the device is totally destroyed beyond repair, the product will cover like-for-like replacement up to a limit of 75% of the value of the device.

(c) **Liquid/Water Damage Benefit (LWDB):** In the event of damage as a result of liquid/water damage to your devices, this product will cover repair up to a limit of 25% of the value of the device or up to 75% of the like-for-like replacement device, if the device is totally damaged.

REPLACEMENT CONDITIONS

If we are unable to economically repair a device within 15 working days, then upon agreement, a replacement item can be provided by us.

Please note that this policy is not compulsory an old for new replacement policy. Thus if your device cannot be repaired. It will be replaced with an identical item of similar age or condition but not necessary the same colour.

OTHERS

- a. Only new phones purchased at Xright stores can benefit from this plan.
- b. Warranty only covers phone abnormalities and not accessories.
- c. This policy does not cover any claim made, or any event causing the need for a claim to be made, that occurs within the first 3 days of purchase
- d. This policy cannot be cancelled, deferred or transferred after purchase.
- e. Claim can be made a maximum of two (2) times in a year with a minimum of two (2) months intervals.
- f. Warranty does not cover loss or theft of a device.